

2022-2025  
**STRATEGIC DIRECTIONS**



Our Vision:  
Independence Unlimited

Our Mission:  
Supporting adults with  
physical disabilities and  
frail seniors to live  
independently, with  
dignity.

**Deliver excellent quality, person-centred services**

- Enhance the quality and integrity of our services focusing on the importance of doing the little things well
- Strengthen partnerships to better meet the comprehensive needs of the people we serve (e.g mental health, housing)
- Increase independence opportunities of person's served through better connections to community resources

**Be the employer of choice**

- Develop and implement a comprehensive human resources strategy to ensure we attract and retain excellent people
- Foster a caring culture where staff thrive inclusive of effective communication, engagement, development, health & well-being supports, recognition and improved total compensation |

**Be a systems change leader |**

- Ensure the work we do influences health system transformation
- Influence housing strategies to ensure they are accessible and affordable
- With our partners, proactively build a community health human resources strategy

**Strengthen our sustainability |**

- Advance our mandate by responding quickly to funding opportunities
- Create collaboration and integrations to better use our resources
- Heighten our presence in the community and healthcare system
- Explore becoming a Training Centre for person-centred care