

Our Goals: Three Strategic Directions to help Cheshire realize its future potential:

1. **Enhance Capacity and Capabilities in Service Delivery**

**Excellence in Service Delivery & Workplace Culture:**

Continue to establish and maintain a kind, gentle, compassionate and caring organization.

**Community Engagement:**

Engage the people we serve, their families and their support networks to ensure our work aligns to their needs. To find program and service solutions that will meet the changing complex needs of this population.

**High Quality Information & Information Technology:**

Use high quality business analysis and leverage existing research to guide the organization. To spearhead and participate in new research for innovation in community care. Use leading edge technologies and maximize their effectiveness in order to increase the quality of services. Explore new innovations regularly.

2. **Continuously Innovate & Collaborate**

**Strategic Multi-Sectoral Collaboration & Partnerships:**

Partner, co-ordinate, integrate and/or align our services with Ontario's Patients First Model and work with the SW LHIN sub-region health providers in order to enhance care offerings for the people we serve.

Build on our role as a member of the CSS Network in each SW LHIN sub-region to create new, and strengthen existing partnerships. Work with traditional and non-traditional partners to find supportive environments and solutions that enhance wellness, quality of life and equity for each person.

**Positive Transitions:**

Improve the experiences of transition to and from other health care services for people with disabilities and high-risk seniors. To advocate for and ensure people live in a place that makes sense for their age, abilities and needs.

3. **Broaden Our Impact**

**Expanding Services**

Look for opportunities to expand our client services to people who are waiting for service and to new client populations as needed throughout the SW LHIN.

**Barrier Removal:**

Advocate for and pursue opportunities to remove barriers for young people, adults and seniors with physical disabilities so they can actively participate in society.