

Cheshire Chat

Summer 2023 Edition



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3 Year Accreditation Recipient

Spirit Wear Clothing - Summer Orders

We are pleased to announce that the Clothing E-Store is open for shopping July 10th through to October 1st!

Please make sure to fill out all of the fields when placing your order and once your order has been made you will receive an order confirmation in your email. (If it doesn't appear in your inbox, please check your junk folder).

**All payment options are listed within the e-store when making your purchase.*

Click here to order

<https://positiveidentity.com/cheshire/>

We will be offering this opportunity 4x per year (each season)!

Cheshire is Celebrating our 4th Accreditation with CARF Canada.

We are honored to have been accredited with CARF Canada since 2014

What does this mean?

Cheshire is proud to be part of the CARF Accreditation Process. This achievement is an indication that Cheshire is dedicated and committed to improving the quality of the lives of the Persons Served. We are committed to meeting best practice standards through continuous quality Improvement.

If you want to learn more about CARF Canada, please visit <https://www.carf.org/CARFCanada/>



Cultural Humility Corner

Looking for some summer fun? Look no further, our Cultural Humility Committee has compiled a list of cultural events happening over the summer months!

[Click here to view the list of events.](#)

Summer Safety Tips



While it is a great season for spending time outside and having some fun in the sun with temperatures and the humidity rises, it is also important to have the following tips in mind to keep yourself safe:

Plenty of water

We should drink a cup every 15 to 20 mins, thirsty or not, and avoid caffeine and alcohol.



Weather reports

Pay attention to weather report and adjust daily routines accordingly

Breaks to rest and cool off

Preferably in a cool area, in the shade or in air-conditioned buildings or vehicles



Gradually increase work load and heat exposure

Give yourself time to adjust to working in the heat



Talk to the Doctor About Medications

Temperatures can affect medication when that leave their prescriptions lying around with more temperature rise and there is no air conditioning. Speak with doctor so you know if the medication could be affected by the weather.



Sun Screen



- Use SPF's over 50
- Don't forget to re-apply sunscreen
- Avoid peak sun hour and limit time in the sun
- Avoid spray sunscreen with bug spray,

Towel can help

Have a towel that you can wet down and wear around your neck for those really warm day



Dress Appropriately

Hat and sunglasses help protect the scalp and eyes from the searing heat of the sun.



Wear lightweight, light colored clothing.

Cheshire's Wellness Committee is in full swing planning staff engagement events, and community volunteering opportunities. Cheshire understands the demands of work life balance and how difficult this can be when healthcare is continuing to face staff shortages. Our goal is to provide staff engagement activities to allow some fun into our staff's shifts at work, and also to provide information and education on different areas of life to help our staff reach their personal goals and keep a happy and healthy mindset. Staff: keep an eye out for the exciting events coming your way!!



Information Technology

DID YOU KNOW? - Available Affordable Internet

Rogers offers a low-cost internet program called "Connected for Success"?

Through this service, Rogers brings low-cost internet access to eligible residents. This program offers affordable and reliable internet for subsidized tenants, seniors, and struggling families and those with disabilities.

To see if you qualify, please visit this website for more information.

[Rogers Connected for Success](#)

Cheshire's Employee Portal

Have you used your Employee Portal yet? It has been up and working for 6 months now. We have received your feedback from the recent survey and are working on bringing you some improvements!

The Employee Portal gives you quick access to:

- Your Personal information like:
 - your work schedules
 - demographic information
 - emergency contacts
 - skills
- Moodles
- Benefits
- EAP (Employee assistance program)
- Pay statements
- Internal job postings
- Policies and Manuals
- Completing Hazards/incidents Reports

If you have questions or suggestions for improvement please forward to technology@cheshirelondon.ca

Wizehive

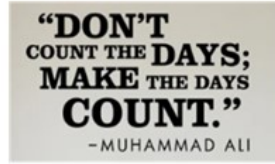
We are delighted to announce that our organization has successfully transitioned to utilizing Wizehive for application management, marking a significant advancement in our recruitment processes. The implementation of this platform has significantly streamlined our operations, allowing us to efficiently handle a high volume of applicants. Wizehive's intuitive interface, coupled with its robust features such as customizable application forms, automated workflows, and centralized applicant tracking, has greatly enhanced our recruitment capabilities, enabling us to identify and select top-tier candidates with ease and precision.

In addition, we are pleased to introduce an enticing initiative exclusively for our internal employees. By completing the profile section on our dedicated web portal at https://webportalapp.com/sp/cheshire_recruiting_program, each employee will be automatically entered into a draw for a chance to win a Tim Horton's gift card. This program not only encourages employees to update their information promptly but also serves the purpose of maintaining accurate and up-to-date records, thereby ensuring effective communication and seamless coordination within our organization. We firmly believe that this incentive program will foster a culture of active engagement and contribute to the overall success of our recruitment endeavors.

THANK
YOU

Cheshire staff are MAKING THE DAYS COUNT!

For each month of perfect attendance, Cheshire staff receive a \$5 Tim Horton's gift card PLUS their name entered into a quarterly draw for a cash prize!



On behalf of the Board and Senior Leadership team, I want to extend a huge THANK YOU to our Personal Attendants in honour of PSW Day.

How do we really acknowledge the incredible difference you make in the lives of those whom we support?

How do we put into words the significance of your work and thank you in a way that is meaningful and heartfelt?

The heart...the compassion...the caring way in which you approach each individual in a person-centred, kind and respectful way. These are qualities we see every single day from our amazing personal attendants. It is this magic that helps to turn bad days into good ones. It creates a space of trust and a feeling of confidence that everything will be ok.

Cheshire consumers have raised their voices through our Annual Quality Review and shared their appreciation for our personal attendants. Here are a few of my favourite quotes:

"You should be proud of your staff, they go beyond what they have to do."

"I'm so blessed knowing I'm in their care, these days I'm not fearful anymore."

"I couldn't be happier with my care."

"They are all wonderful and kind to me."

"I'm surrounded by wonderful and caring people and am so thankful for them all."

"I am so thankful. My life is now stable and I know I am in good hands!"

"All of my needs are being met by them. I've never been so happy."

"The attendants are very willing to do what I need done."

"The staff is so helpful. We count our blessings my husband is with this group. Whatever health problem we are facing, they are always helpful."

"Cheshire staff allow me to stay in my own home and give my mother a break from my care. The staff did a great job over the last 2 years with all the extra protocols to follow."

"Cheshire has some elite PSWs whom have my upmost respect."

"My helpers always do their best to fulfill my needs."

With admiration and heartfelt thanks,
Angela McMillan, Executive Director

 <p>MOVIN ON Up</p>	<p>We are so excited for the opportunity to consolidate our offices at the Elias St. location.</p> <p>This creates opportunities for improved collaboration and an enhanced working environment for our teams.</p> <p>Effective June 2023</p> <ul style="list-style-type: none"> • Hubs and SOHO offices will move from the lower level, to the main office level (right off the courtyard). • Reception/main entrance will be relocated to the Elias entrance (formerly Dale). • The current entrance off of Nightingale will become the staff entrance. <p>Sending a huge thanks to Leslie, Carri, Cailey and Margaret who have been key players in the success of the move. We couldn't have done it without you!</p>
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Ontario Health West (formerly South West Local Health Integration Network) created the Community Support Services Flexible Short-Term Fund (“Flex Fund”) as a time-limited and flexible pool of annualized funding resources to meet unexpected and/or transitional needs of clients of CSS M-SAA (multi-sector service accountability agreement) funded programs of CSS organizations in the South West planning area. These funds are to assist individuals to remain in their homes, to prevent hospitalization and/or prevent premature admission to a Long-Term Care Facility. The Flex Fund is limited to \$226 986.72 annually and only available to an individual on a temporary basis. These funds are accessible across 7 counties to M-SAA funded Community Support Services (CSS) agencies in the south west planning area (Grey, Bruce, Huron, Perth, Oxford, Elgin, Middlesex). The South West Community Support Services Support and Development Council (“CSS Council”) is accountable for the allocation of the funds. Once the funds are depleted the fund will not be renewed until the new fiscal year beginning April 1st. [To read more about eligibility and how to access the funds click here.](#)



Payroll Deductions

Did you know that Cheshire provides staff with an easy way to give back to our Everyday Dreams program? You can designate any amount to be automatically donated from your paycheck.

Just think - if every employee donated just \$1 each pay the Everyday Dreams Fund that would be over \$300 per pay and over \$7800 a year. A little goes a long way!

To sign up for payroll deductions, please speak to your Program Manager to complete a Payroll Authorizations & Deductions form.